

# Annual Assurance Statement 2021

We comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework. This includes that we:

- ☑ achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services
- ☑ comply with all relevant statutory and legal requirements
- ☑ comply with all the Regulatory Standards of Governance and Financial Management for Registered Social Landlords.

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the ongoing impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied/continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

In reviewing compliance, we confirm that we have seen and considered sufficient evidence to give us this assurance. We have obtained external support to provide us with additional assurance that our approach is effective and robust. We have adopted an improvement focus and have also identified a number of improvement actions which we will progress during the course of the year. To support effective implementation, these actions form an Improvement Action Plan which will be monitored by the Board at agreed intervals to ensure successful achievement.

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in



## CHA Values (E.P.I.C.C.)

- **E**quality
- **P**articipation
- **I**nterest
- **C**reativity
- **C**ustomer Focus

## CUNNINGHAME HOUSING ASSOCIATION

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our decisions, policy-making and day-to-day service delivery.

We will be commissioning equal opportunities training during the coming year.

The Board of Cunninghame Housing Association is satisfied that, to the best of our knowledge Cunninghame Housing Association is compliant with the requirements of Chapter Three of the Regulatory Framework and the Regulatory Standards of Governance and Financial Management. We have gained this assurance from a review of a comprehensive bank of evidence and from our ongoing oversight and scrutiny of Cunninghame Housing Association's affairs.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on 26<sup>th</sup> August 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Chairperson's signature: \_\_\_\_\_

Date: \_\_\_\_\_